



# RMA Request Form

Date: \_\_\_\_\_

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Phone Number: \_\_\_\_\_ E-mail: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_

Credit

Repair/Replacement

Purchase Order Number: \_\_\_\_\_ Date Requested: \_\_\_\_\_

TI Part Number: \_\_\_\_\_ Quantity Returned: \_\_\_\_\_

Unit Cost: \_\_\_\_\_ Sales Person: \_\_\_\_\_

NO.	SERIAL NUMBER	DESCRIPTION	COMPLAINT
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			

Once an RMA number is issued, it will be valid for 45 days. Touch International will not be responsible for inbound freight or related fees associated to RMA's. Touch International's warranty provides for the repair/replacement of the product and will include economy level return freight for all warrantable returns. Touch International requires that all products are adequately packed in the original or like packaging to avoid shipping damage and to allow for effective defect analysis. All boxes must be labeled clearly with the RMA number. If the RMA number is not clearly visible, Touch International reserves the right to return the product to you at your own expense.

Defective products must be received within the specified warranty period. For more information on our warranty coverage and guidelines, please visit our website. [www.touchinternational.com/support/warranty.html](http://www.touchinternational.com/support/warranty.html)

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_